

## Cookie Policy

### Introduction

This Cookie Policy explains how **Fr. Meyer's Sohn (GmbH & Co.) KG** uses cookies and similar technologies to enhance your experience on our website and in our customer portal. This policy explains what cookies are, how we use them, and the options available to you for managing your cookie settings.

### What Are Cookies?

Cookies are small text files stored by your web browser on your computer or mobile device when you visit a website. Cookies allow a website to remember your actions and preferences (such as login, language, font size, and other display preferences) over a period of time, so you don't have to re-enter them whenever you return to the site.

### Types of Cookies We Use

#### 1. Necessary Cookies

These cookies are essential for the operation of our website and customer portal. They allow you to navigate the website and use its features, such as accessing secure areas of the site.

##### Examples:

- User authentication cookies
- Session cookies to maintain logins

#### 2. Functional Cookies

These cookies enable the website to remember choices you make, such as your language preferences, and provide enhanced, personalized features. Functional cookies can also be used to remember changes you have made to text size, fonts, and other customizable parts of web pages.

##### Examples:

- Language settings
- Displaying videos or other embedded content

#### 3. Performance Cookies

These cookies collect information about how visitors use a website, for example, which pages visitors visit most often and whether they receive error messages from web pages.

Performance cookies do not collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. They are only used to improve how a website works.

##### Examples:

- Analytics and statistics cookies

### **Third-Party Cookies**

We also use third-party cookies placed by external service providers to deliver various services and enhance our website. These third-party cookies are subject to the privacy policies of the respective external providers.

#### **Examples of third-party providers:**

- Google Analytics
- Google Maps
- YouTube
- Zendesk
- Leadinfo

### **Cookie Consent Banner**

When you first visit our website or customer portal, a cookie consent banner will appear informing you that we use cookies and providing you with the opportunity to adjust your cookie settings. This banner allows you to accept or decline non-essential cookies, thereby giving you control over your data.

### **Managing Cookies**

You have the option to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer. Please note that if you decline cookies, you may not be able to use all the interactive features of our website.

### **Changes to This Cookie Policy**

**Fr. Meyer's Sohn (GmbH & Co.) KG** reserves the right to modify this Cookie Policy at any time. Any changes will be published on this page. Please review this Cookie Policy regularly to stay informed about the use of cookies on our website and customer portal.

### **Contact**

If you have any questions about this Cookie Policy, please feel free to contact us at [data-protection@fms-logistics.com](mailto:data-protection@fms-logistics.com).